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07-02-03
Attorney Docket 051960/0101

Applicant: John C. COFANO et al.

Title: METHOD AND APPARATUS FOR PROVIDING PERSONALIZED SERVICES

Appl. No.: 09/862,472

Filing Date: May 23, 2001

Examiner: Unassigned

Art Unit: 2611

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JUN 24 2003

Technology Center 2600

INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR §1.56

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Commissioner for Patents
P.O. Box 1450
Alexandria, Virginia 22313-1450

Sir:

Submitted herewith on Form PTO/SB/08 is a listing of documents known to applicants in order to comply with applicants' duty of disclosure pursuant to 37 CFR §1.56. Copies of the listed documents are being submitted to comply with the provisions of 37 CFR §1.97 and §1.98.

The submission of any document herewith, which is not a statutory bar, is not intended as an admission that such document constitutes prior art against the claims of the present application or that such document is considered material to patentability as defined in 37 CFR §1.56(b). Applicants do not waive any rights to take any action which would be appropriate to antedate or otherwise remove as a competent reference any document which is determined to be a *prima facie* prior art reference against the claims of the present application.

TIMING OF THE DISCLOSURE

The listed documents are being submitted in compliance with 37 CFR §1.97(b), before the mailing date of the first Office Action on the merits. Therefore, no fee is believed to be due. However, if an Office Action has issued, in compliance with 37 C.F.R. § 1.97(c)

prior to the mailing date of either a final action or a notice of allowance, a statement or fee is required. The statement under 37 CFR § 1.97(e)(1) is provided below.

STATEMENT

The undersigned hereby states in accordance with 37 C.F.R. § 1.97(e)(1) that each item of information contained in this Information Disclosure Statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three (3) months prior to the filing of this Information Disclosure Statement.

RELEVANCE OF EACH DOCUMENT

Documents A1 and A2 were cited in a search report during prosecution of a counterpart PCT application. Documents A1 and A2 are in English. A copy of the PCT Search Report is also enclosed.

Applicants respectfully request that the listed documents be considered by the examiner and formally be made of record in the present application and that an initialed copy of Form PTO/SB/08 be returned in accordance with MPEP §609.

Respectfully submitted,

Date June 23, 2003

By

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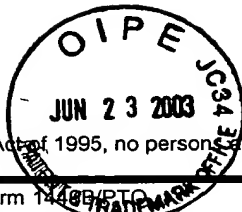
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Should additional fees be necessary in connection with the filing of this paper, or if a petition for extension of time is required for timely acceptance of same, the Commissioner is hereby authorized to charge deposit account No. 19-0741 for any such fees; and applicants hereby petition for any needed extension of time.



MODIFIED PTO/SB/08 (08-00)

Approved for use through 10/31/2002. OMB 0651-0031

U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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Substitute for form 1449 PTO
**INFORMATION DISCLOSURE
STATEMENT BY APPLICANT**

Date Submitted: June 23, 2003

(use as many sheets as necessary)

Sheet 1 of 1

Complete if Known

Application Number	09/862,472
Filing Date	05/23/2001
First Named Inventor	John C. COFANO
Group Art Unit	2611
Examiner Name	Unassigned
Attorney Docket Number	051960-0101

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number	Kind Code ² (if known)			
	A1	5,553,609		CHEN et al.	09/10/1996	

FOREIGN PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Foreign Patent Document			Name of Patentee or Applicant of Cited Documents	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Office ³	Number ⁴	Kind Code ⁵ (if known)				

NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ⁶
	A2	HEDBERG, Sara, "Agents for sale: first wave of intelligent agents go commercial, <u>IEEE Expert</u> , IEEE INC., NY, (XP002933424), Dec. 1996, pp1-7.	

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*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See attached Kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document.

⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Applicant is to place a check mark here if English language Translation is attached.

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